

# TRADEPAQ:EDM

## Case study: T.Hasegawa



### T. Hasegawa reduces workload with TRADEPAQ Enterprise Document Management

#### Introduction

T.Hasegawa, a Flavors and Fragrances company focuses on fresh technology, creative development, global reach, efficient production processes, and consistent quality, T.Hasegawa offers customers value-added products with significant difference. T.Hasegawa U.S.A. is headquartered in Cerritos, California. The main building of 56,000 square feet houses the factory, warehouse and R&D. An Adjacent 35,000 square foot building is occupied with office and warehouse space.

Bill Wagner, IT Manager of T.Hasegawa, was introduced to TRADEPAQ by Deborah Laska, Director of Business Development. Since 1997 Bill has been in charge of the I.T. department and knows that integration with BPCS is a very important item for any new additional system at T. Hasegawa.

#### The Challenge

T.Hasegawa required a solution to print labels directly out of BPCS 6.0.04, this process was manual and caused many setbacks in the daily operations of production, shipping and receiving. The challenge was to implement a system that automatically and seamlessly printed the proper labels and documents and doing it right the first time.

#### The concept

By evaluating the possibilities, the requirements were set. The solution had to print the correct customer information on rolled stickers of a 'Zebra' printer, but also produce and manage the proper Regulatory and Legal documents. For this reason was the integration capability with BPCS very important and the transparency for the iSeries Platform in such a way that it could utilize the existing infrastructure.

#### The Solution

TRADEPAQ EDM became the solution of choice, not only could it solve our immediate problems with labeling but it could also improve on efficiencies and accuracy elsewhere. The solution can pull data from BPCS and other backend applications, populate the document templates within their system and send them outbound based on predetermined business rules set forth by our organization, in the right format, through the right channels to the proper recipients and distribution method desired. What began as a labeling project has now grown into an Enterprise Forms Management solution, launching additional key documents: PO, COA, MSDS documents and Ingredient breakdown sheets. As with any implementation all documents can be edited and have workflow/approval related logic to drive creation, distribution and image/archive/retrieval storage, but in this case it helped us accomplish these tasks automatically, so no human intervention was required. Document Collaboration efforts now existed. Our regulatory documents amongst others can get updated by the various governing departments for the most accurate up to date information available. Our input data is updated and uploaded instantaneously for secure delivery when needed.

#### The Bottom Line

With the successful implementation of TRADEPAQ's Enterprise Document Management T. Hasegawa has significant savings on workload, saving up to 4 hours a day at the shipping department and more than 3 hours a day on the receiving side, just by enabling error free picking. "If we had to produce these labels manually, it would take more time, increase the risk of errors and force us to put an extra burden on our picking and shipping personnel." said Bill Wagner, IT Manager of T.Hasegawa. We ultimately made the right decision by selecting TRADEPAQ.

#### About TRADEPAQ Corporation

TRADEPAQ Corporation is a leading worldwide software provider of sophisticated trade document solutions. TRADEPAQ offers document generation and collaboration software as well as web-enabling technology. Website: [www.tradepaq.com](http://www.tradepaq.com)

Headquarters: 33 Maiden Lane, 9th Floor New York, NY 10038, United States of America. +1 212 482 8080

European headquarters: Tolweg 2r, 3851 SK Ermelo, The Netherlands, +31 (0) 341 556166

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